



Intelligent Enterprise Operations (IEO)

Intelligent Enterprise Operations

Rewire business processes with Agentic AI

Human Centered AI to deliver leading-edge transformative solution-led services, driving sustainable value for our customers



Advisory



Automation to Autonomous Solutions



Managed Services

AI-First Approach

Domain & Functional Expertise

Augmented Finance Operations

Unlocking Value from Transactional Finance to Decision Insights

Integrated Supply Chain

Dynamic Control Tower enabling "Smart, Sustainable & Seamless Supply Chain"

Intuitive Procurement

Digital empowerment to "Strategize, Standardize & Optimize" procurement

Preemptive Risk & Compliance

Predict, safeguard, and thrive with AI-driven risk and compliance

Personalized People Operations

Fostering collaborative growth from Applicant to Alumni

Transformation Catalysts

Transformation delivered with our **proprietary philosophy "Discover to Transform"** combining Process Discovery and Intelligent Automation

Synergistic Process Discovery

AI enabled platform for organizations to identify transformation areas and define execution roadmap



Hyper Automation CoE

Responsible deployment of advanced AI technologies (Gen/Agentic AI) at scale

Advanced Analytics

Fast-Tracker
Decision Making
>30% ▲

Reduced Cost
of Operations
>50% ▼

Quicker
Value Realization
>25% ▲

ZERO

Compromise on Quality
& Compliance

Clear | Accelerated | Recurring
ROI Realization

Our **Customer Centric DNA**



Skin in the **Game**

Value over **Volume**

Ownership above **Obligation**



Size, Scale and our Agentic frameworks

Powering rapid, scalable and high-impact solutions unlocking long-term competitive advantage

Size & Scale

1300+

AI Savvy Domain Experts

55+

Countries across 5 Continents

1500+

Processes

600+

Digital Workers

Multi Lingual Capabilities





















Millions

of transactions

Agentic AI Frameworks

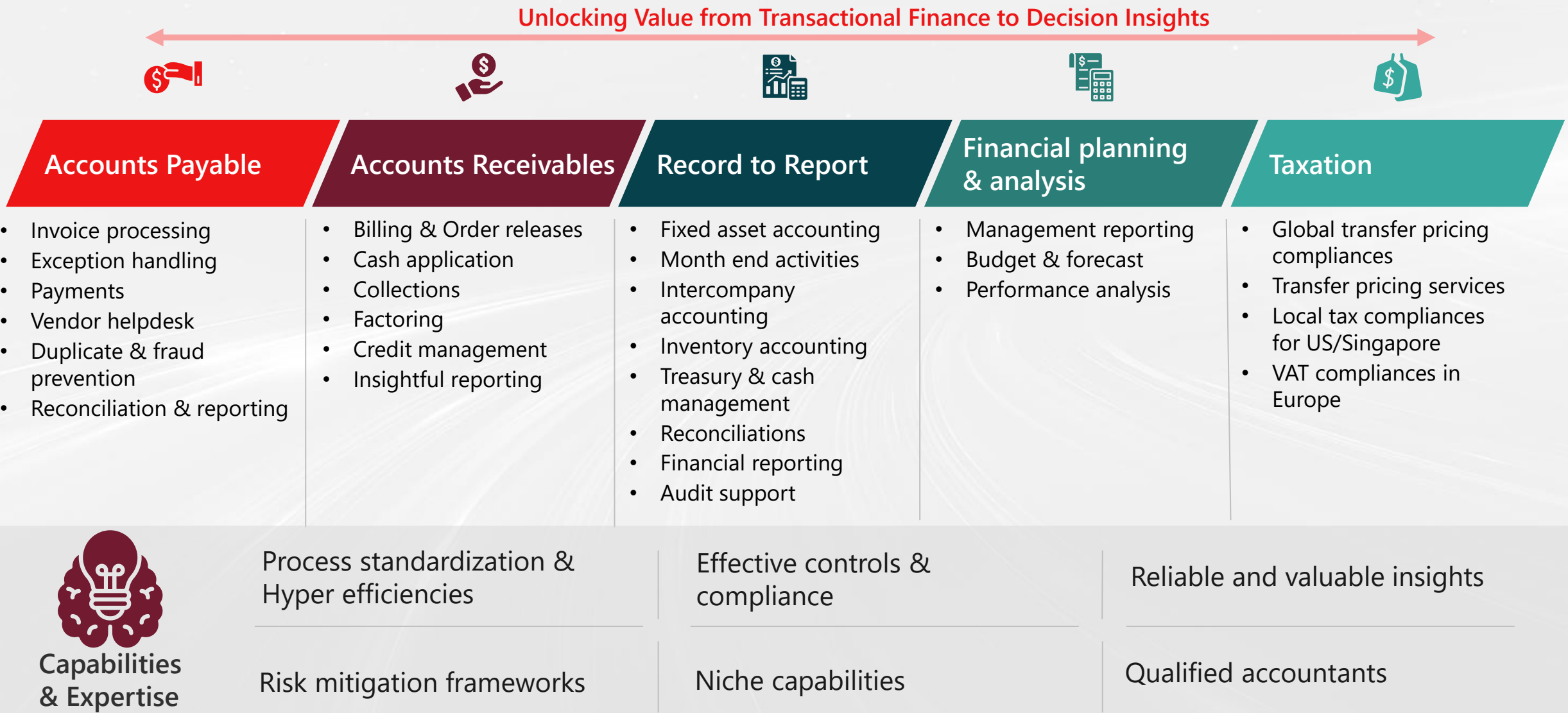
IEO differentiated capabilities & solutions

Empowering our customers to pioneer future-ready, AI-driven business processes.

Breakthrough/ Impactful Solutions	Smart Technologies	Controls & Compliance	Actionable Insights
 Sprint AP™	 Digital Assistant (Self help Bot)	 Intelligent - Risk Mitigation Solution	 Receivables & Collections Analytics
 Auto Cash Application	 Real-time & Automated Inter-co reconciliation	 Checks & Recs	 Spend Analytics – Prescriptive, Diagnostic & Descriptive insights
 Month End Cycle Time Reduction	 Transport/Fleet Management System	 Transfer Pricing CoE	 CoE for Category Management Services [CCMS]
 ProcureSPRINT™	 Digital Workers for order processing [Sales Orders, Sales Invoices, GRN, Service Invoice validation]	 Credit Risk Analytics	 Value at Risk
 TradeSPRINT: One stop “Deal to Delivery” solution	 Derivative Trade Lifecycle	 Automated statutory compliance reporting using RPA	 People and Workforce Analytics



Augmented Finance Operations



Intuitive Procurement and Integrated Supply Chain

BACK



Procurement	Order Management	Warehouse & Inventory Management	Shipment execution & freight	Customer Support
<ul style="list-style-type: none">• Vendor Identification, eRFQ & Contracting• Supplier management• Regulatory docs compliance management• Spend Analytics & Cost Modeling• Category management	<ul style="list-style-type: none">• Demand Planning & allocations• Bookings & order mgmt.• Manage & track order fulfilment• Sales Billing• Debit / Credit notes• Returns & RMA	<ul style="list-style-type: none">• W/h & Inventory optimization• Inventory Reconciliation & Aging Reporting• Inbound / Outbound Order Issuances• Service Invoice Validations SOA recon	<ul style="list-style-type: none">• Shipment Schedule mgmt.• Transport/Logistics co-ordination• BL proofing & Release• Documentation mgmt. (domestic & export)• Freight mgmt. [Tendering + SPOT + Laytime calc]	<ul style="list-style-type: none">• Product / Order Enquiries• Customer Portal updates• Follow up on Customer Deliveries• Shipment Status / Queries• Complaints and Claims• Performance / Metrics Management



Capabilities & Expertise

End-to- End Contract Life Cycle Management

Market Insights, Trends & Analytics

Multimodal Transportation

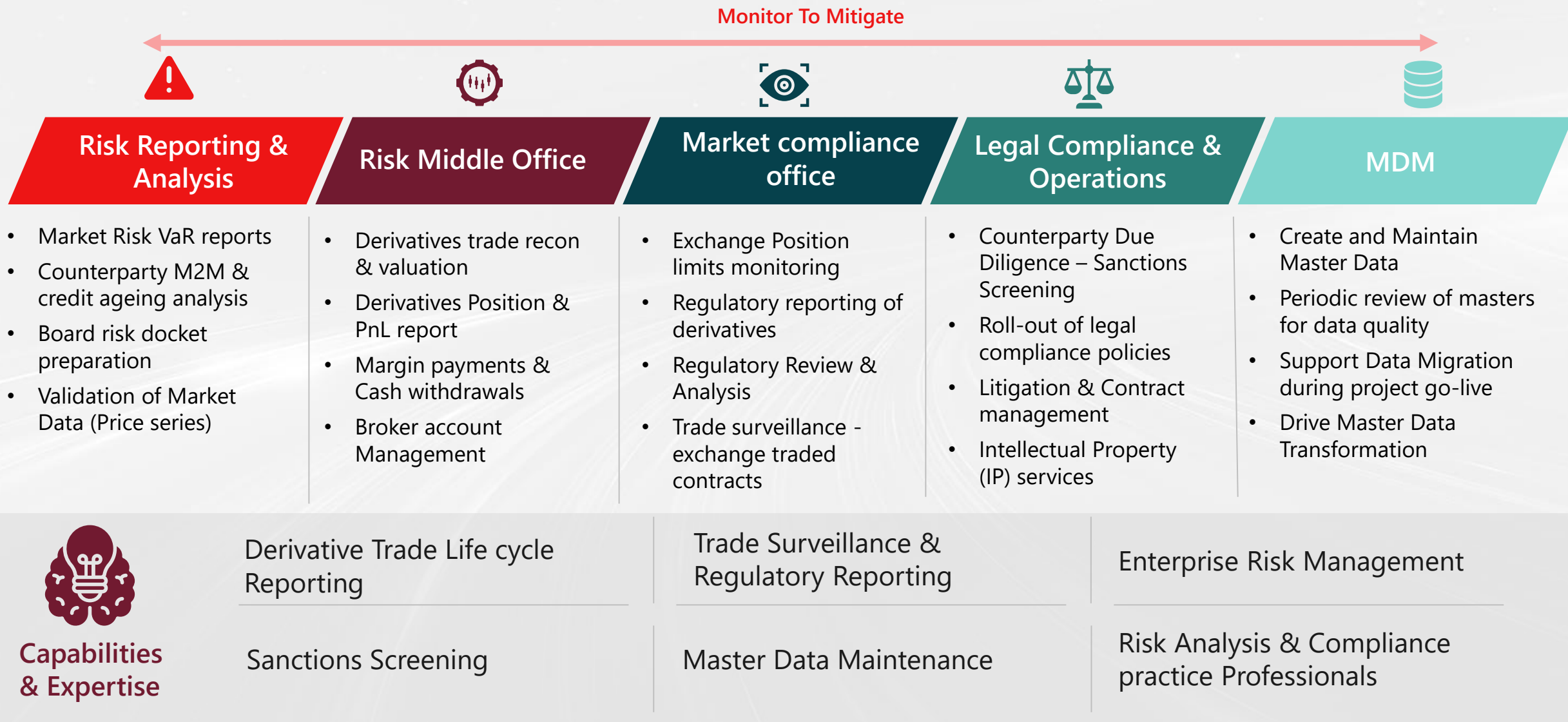
Domain & Sectoral Professionals

Vendor Onboarding & Compliance Management

Scalable Innovative Digital Solutions - Driving Hyper Efficiencies



Preemptive Risk & Compliance



People and Talent Services

Applicant to Alumni



Hire to Retire Operations

- Recruitment process outsourcing
- New hire onboarding
- Employee data management and helpdesk
- Learning managed services
- Vendor management
- Employee offboarding

Payroll and Benefits

- Country payroll managed services
- Global expat – payroll
- Benefits management

HR Transformation and Advisory

- HCM tech assessment
- Organization change management
- Talent and learning advisory
- Process design
- Self-service digital assistant

People and Workforce Analytics

- Employee data transformation
- Employee life cycle analytics
- Payroll analytics



Capabilities
& Expertise

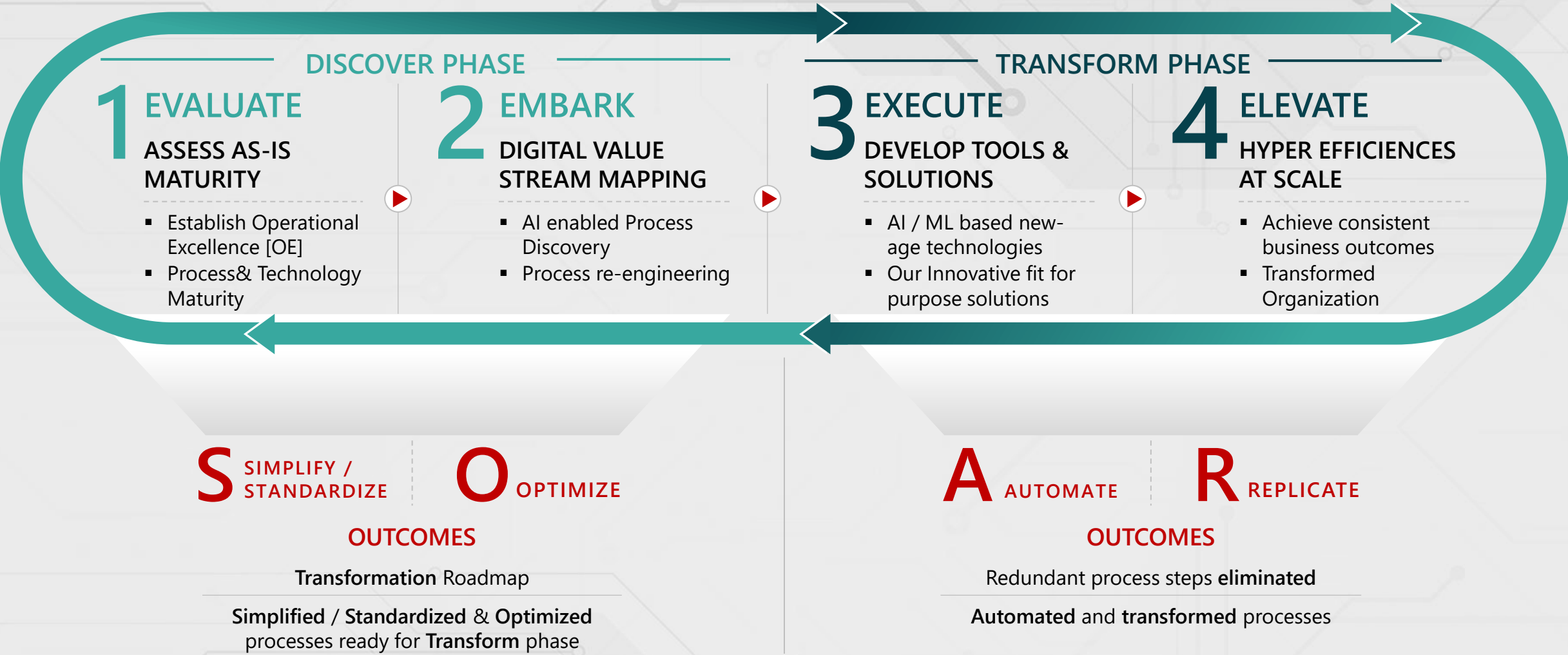
End to End HR process design

Techno–functional skill set

Dashboard design and visualization

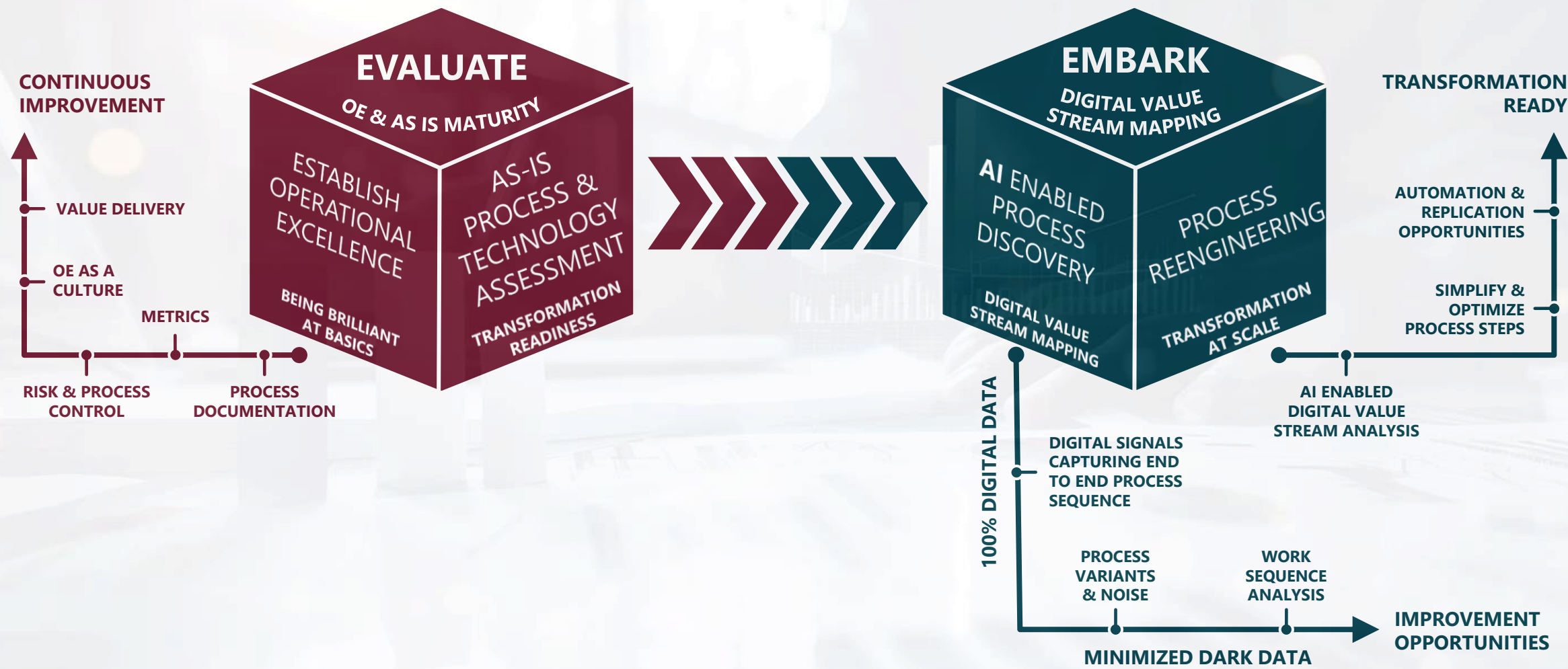
RPA and Conversational AI bots

DISCOVER TO TRANSFORM – Our Transformation philosophy



Our Transformation Philosophy - Discover Phase

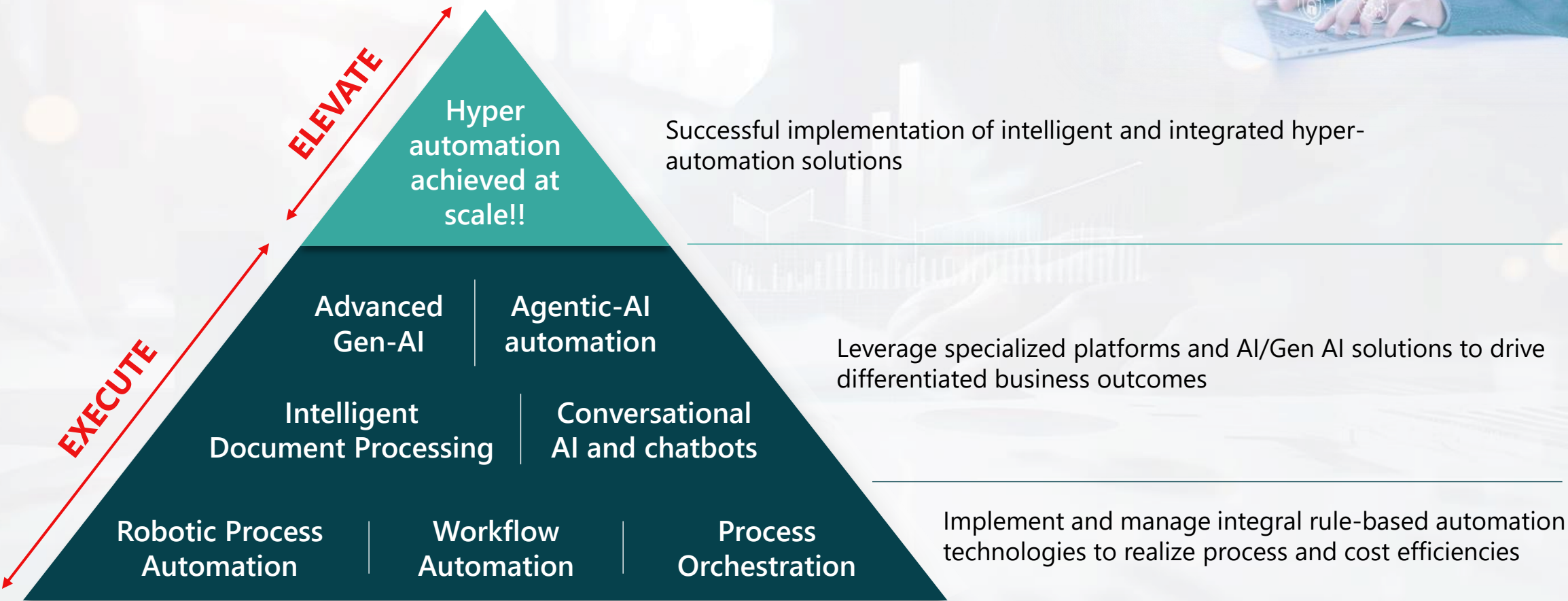
support organizations seeking to gain a clear understanding of their existing processes, optimize operations, and make data-driven decisions



HYPER EFFICIENCIES AT SCALE | ENHANCED CONTROLS | STANDARDIZED BUSINESS PROCESSES | CONSISTENT BUSINESS OUTCOMES | VALUE DELIVERY



Our Transformation Philosophy - Transform Phase



600+ Digital workers successfully deployed | Paperless operations | Workflows [w/f] | 3000+ Global users [w/f] | ~ 1Mn annual transactions [w/f] | 24 / 7 availability

Our suite of automation offerings

Intelligent
Digital worker



AI-enabled
Chatbots



Gen-AI Powered
Hyper Automation



Agentic-AI



Capabilities

Advanced Automation integrated with AI/ML

Intelligent Chat Agent with human like conversations

Integrating algorithms for enterprise level automation with decision-making capability

- Task Agents & Decision Making Agents
- Multi Agents System



Offerings

Consulting / Advisory services

Projects / resource augmentation

24/7 Remote Production Support for Automations & Digital workers



Product

Big [Bot] – BOT management and support system

Command Center for Automation

Auto health check for BOTs

3000+

Global Users
(workflows)

~1Mn

Annual Transactions
(workflows)

600+

Automations
Successfully Deployed

24/7

Availability

Paperless
Operations

Thank You

MINDSPRINT