Intelligent Enterprise Operations (IEO)

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Intelligent Enterprise Operations

Reimagine business processes with Agentic AI

Human Centered AI to deliver leading-edge transformative solution-led services, driving sustainable value for our customers

- Advisory
- Automation & Autonomous Solutions
- Managed Services

AI-First Approach

Enterprise & Business Functions

Augmented Finance Operations
Unlocking Value from Transactional Finance to Decision Insights

Integrated Supply Chain
Dynamic Control Tower enabling "Smart, Sustainable & Seamless Supply Chain"

Intuitive Procurement
Digital empowerment to "Strategize, Standardize & Optimize" procurement

Preemptive Risk & Compliance
Predict, safeguard, and thrive with AI-driven risk and compliance

Personalized People Operations
Fostering collaborative growth from Applicant to Alumni

Transformation Catalysts

Transformation delivered with our **proprietary philosophy "Discover to Transform"** combining Process Discovery and Intelligent Automation

Synergistic Process Discovery
AI enabled platform for organizations to identify transformation areas and define execution roadmap

Hyper Automation CoE
Responsible deployment of advanced AI technologies (Gen/Agentic AI) at scale

Data & Analytics

Skin in the **Game**

Customer Centric DNA

Ownership above **Obligation**

Value over **Volume**

Reduced Cost of Operations >40% ▼

Fast-Tracked Decision Making >30% ▲

Quicker Time to Value >25% ▲

ZERO
Compromise on Quality & Compliance

Clear | Accelerated | Recurring
ROI Realization

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Size, Scale and our Agentic frameworks

Powering rapid, scalable and high-impact solutions unlocking long-term competitive advantage

Size & Scale

1300+
AI Savvy Domain Experts

55+
Countries across 5 Continents

1500+
Processes

600+
Digital Workers

Multi Lingual
Capabilities

Millions
of transactions

Agentic AI Frameworks

LangGraph | LlamaIndex | Microsoft's AutoGen | UiPath Agent Builder

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IEO differentiated capabilities & solutions

Empowering our customers to pioneer future-ready, AI-driven business processes.

Breakthrough/ Impactful Solutions

- Sprint AP™
- Auto Cash Application
- Month End Cycle Time Reduction
- ProcureSPRINT™
- TradeSPRINT: One stop "Deal to Delivery" solution

Smart Technologies

- Digital Assistant (Self help Bot)
- Real-time & Automated Inter-co reconciliation
- Transport/Fleet Management System
- Digital Workers for order processing [Sales Orders, Sales Invoices, GRN, Service Invoice validation]
- Derivative Trade Lifecycle

Controls & Compliance

- Intelligent - Risk Mitigation Solution
- Checks & Recs
- Transfer Pricing CoE
- Credit Risk Analytics
- Automated statutory compliance reporting using RPA

Actionable Insights

- Receivables & Collections Analytics
- Spend Analytics – Prescriptive, Diagnostic & Descriptive insights
- CoE for Category Management Services [CCMS]
- Value at Risk
- People and Workforce Analytics

Augmented Finance Operations | Integrated Supply chain | Intuitive Procurement | Pre-emptive Risk & Compliance | Personalized People operations

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Augmented Finance Operations

Unlocking Value from Transactional Finance to Decision Insights

Accounts Payable

- Invoice processing
- Exception handling
- Payments
- Vendor helpdesk
- Duplicate & fraud prevention
- Reconciliation & reporting

Accounts Receivables

- Billing & Order releases
- Cash application
- Collections
- Factoring
- Credit management
- Insightful reporting

Record to Report

- Fixed asset accounting
- Month end activities
- Intercompany accounting
- Inventory accounting
- Treasury & cash management
- Reconciliations
- Financial reporting
- Audit support

Financial planning & analysis

- Management reporting
- Budget & forecast
- Performance analysis

Taxation

- Global transfer pricing compliances
- Transfer pricing services
- Local tax compliances for US/Singapore
- VAT compliances in Europe

Capabilities & Expertise

Process standardization & Hyper efficiencies	Effective controls & compliance	Reliable and valuable insights
Risk mitigation frameworks	Niche capabilities	Qualified accountants

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Intuitive Procurement and Integrated Supply Chain

BACK

Deal to Delivery

Procurement	Order Management	Warehouse & Inventory Management	Shipment execution & freight	Customer Support
• Vendor Identification, eRFQ & Contracting • Supplier management • Regulatory docs compliance management • Spend Analytics & Cost Modeling • Category management	• Demand Planning & allocations • Bookings & order mgmt. • Manage & track order fulfilment • Sales Billing • Debit / Credit notes • Returns & RMA	• W/h & Inventory optimization • Inventory Reconciliation & Aging Reporting • Inbound / Outbound Order Issuances • Service Invoice Validations SOA recon	• Shipment Schedule mgmt. • Transport/Logistics co-ordination • BL proofing & Release • Documentation mgmt. (domestic & export) • Freight mgmt. [Tendering + SPOT +Laytime calc]	• Product / Order Enquiries • Customer Portal updates • Follow up on Customer Deliveries • Shipment Status / Queries • Complaints and Claims • Performance / Metrics Management

Capabilities & Expertise

End-to- End Contract Life Cycle Management	Multimodal Transportation	Vendor Onboarding & Compliance Management
Market Insights, Trends & Analytics	Domain & Sectoral Professionals	Scalable Innovative Digital Solutions - Driving Hyper Efficiencies

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Preemptive Risk & Compliance

Monitor To Mitigate

Risk Reporting & Analysis

- Market Risk VaR reports
- Counterparty M2M & credit ageing analysis
- Board risk docket preparation
- Validation of Market Data (Price series)

Risk Middle Office

- Derivatives trade recon & valuation
- Derivatives Position & PnL report
- Margin payments & Cash withdrawals
- Broker account Management

Market compliance office

- Exchange Position limits monitoring
- Regulatory reporting of derivatives
- Regulatory Review & Analysis
- Trade surveillance - exchange traded contracts

Legal Compliance & Operations

- Counterparty Due Diligence – Sanctions Screening
- Roll-out of legal compliance policies
- Litigation & Contract management
- Intellectual Property (IP) services

MDM

- Create and Maintain Master Data
- Periodic review of masters for data quality
- Support Data Migration during project go-live
- Drive Master Data Transformation

Capabilities & Expertise

- Derivative Trade Life cycle Reporting
- Trade Surveillance & Regulatory Reporting
- Enterprise Risk Management
- Sanctions Screening
- Master Data Maintenance
- Risk Analysis & Compliance practice Professionals

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People and Talent Services

Applicant to Alumni

Hire to Retire Operations

- Recruitment process outsourcing
- New hire onboarding
- Employee data management and helpdesk
- Learning managed services
- Vendor management
- Employee offboarding

Payroll and Benefits

- Country payroll managed services
- Global expat – payroll
- Benefits management

HR Transformation and Advisory

- HCM tech assessment
- Organization change management
- Talent and learning advisory
- Process design
- Self-service digital assistant

People and Workforce Analytics

- Employee data transformation
- Employee life cycle analytics
- Payroll analytics

Capabilities & Expertise

- End to End HR process design
- Techno–functional skill set
- Dashboard design and visualization
- RPA and Conversational AI bots

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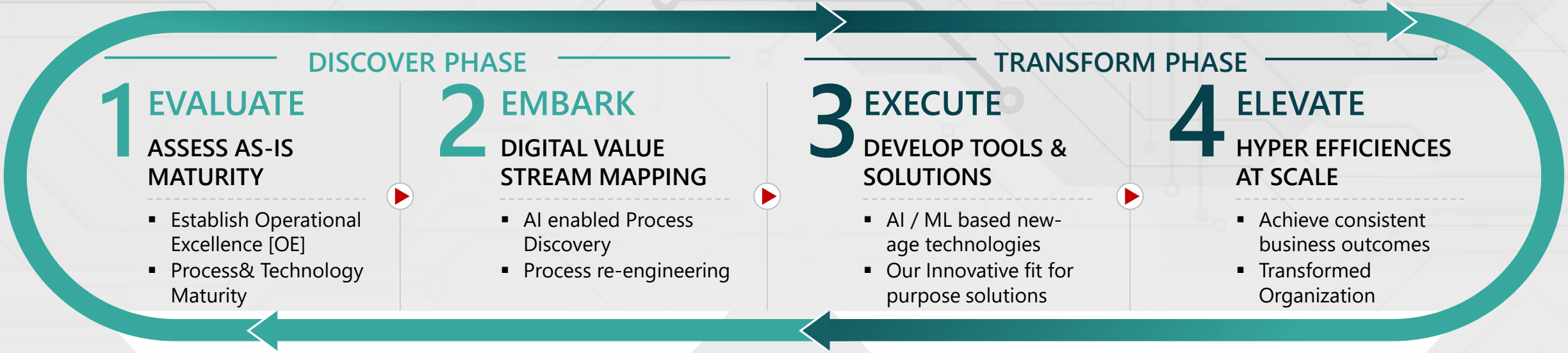
DISCOVER TO TRANSFORM – Our Transformation philosophy



S SIMPLIFY / STANDARDIZE

O OPTIMIZE

OUTCOMES

Transformation Roadmap

Simplified / Standardized & **Optimized** processes ready for **Transform** phase

A AUTOMATE

R REPLICATE

OUTCOMES

Redundant process steps **eliminated**

Automated and **transformed** processes

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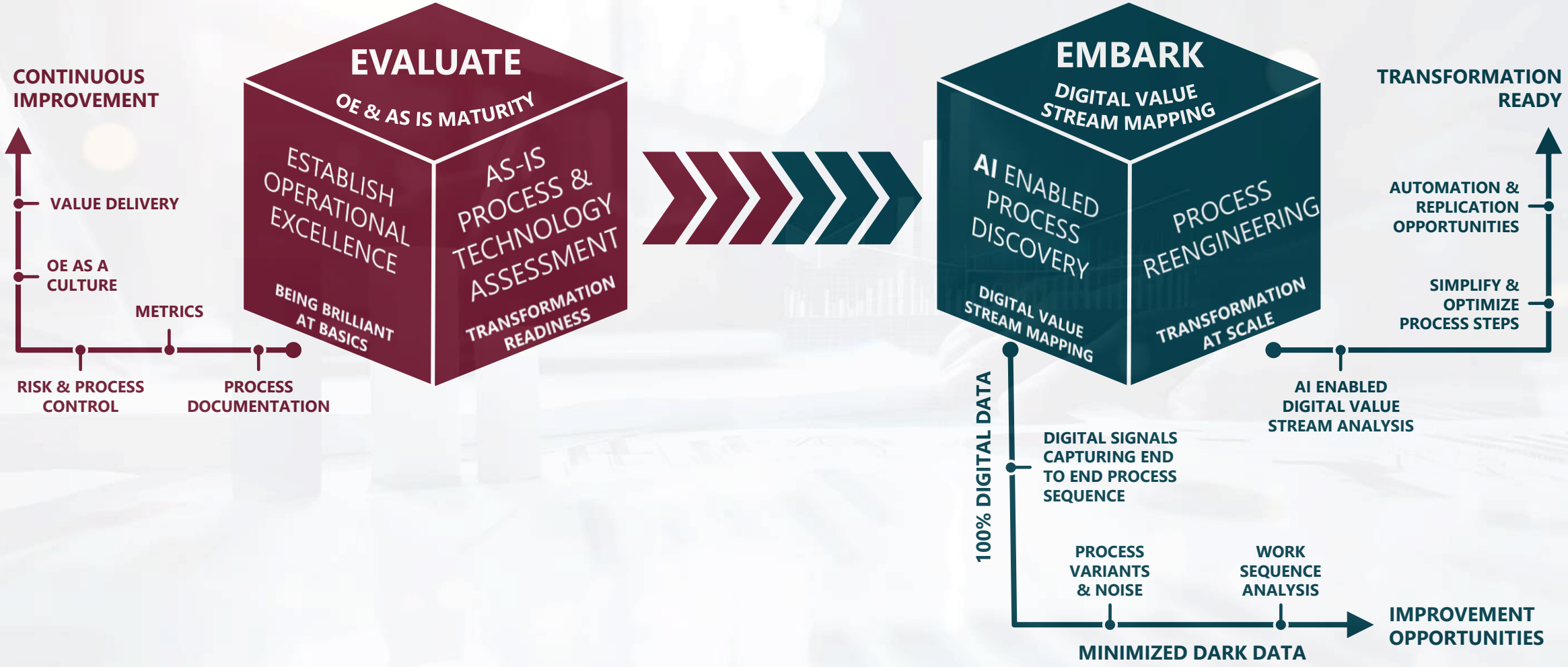
Our Transformation Philosophy - Discover Phase

support organizations seeking to gain a clear understanding of their existing processes, optimize operations, and make data-driven decisions



HYPER EFFICIENCIES AT SCALE | ENHANCED CONTROLS | STANDARDIZED BUSINESS PROCESSES | CONSISTENT BUSINESS OUTCOMES | VALUE DELIVERY

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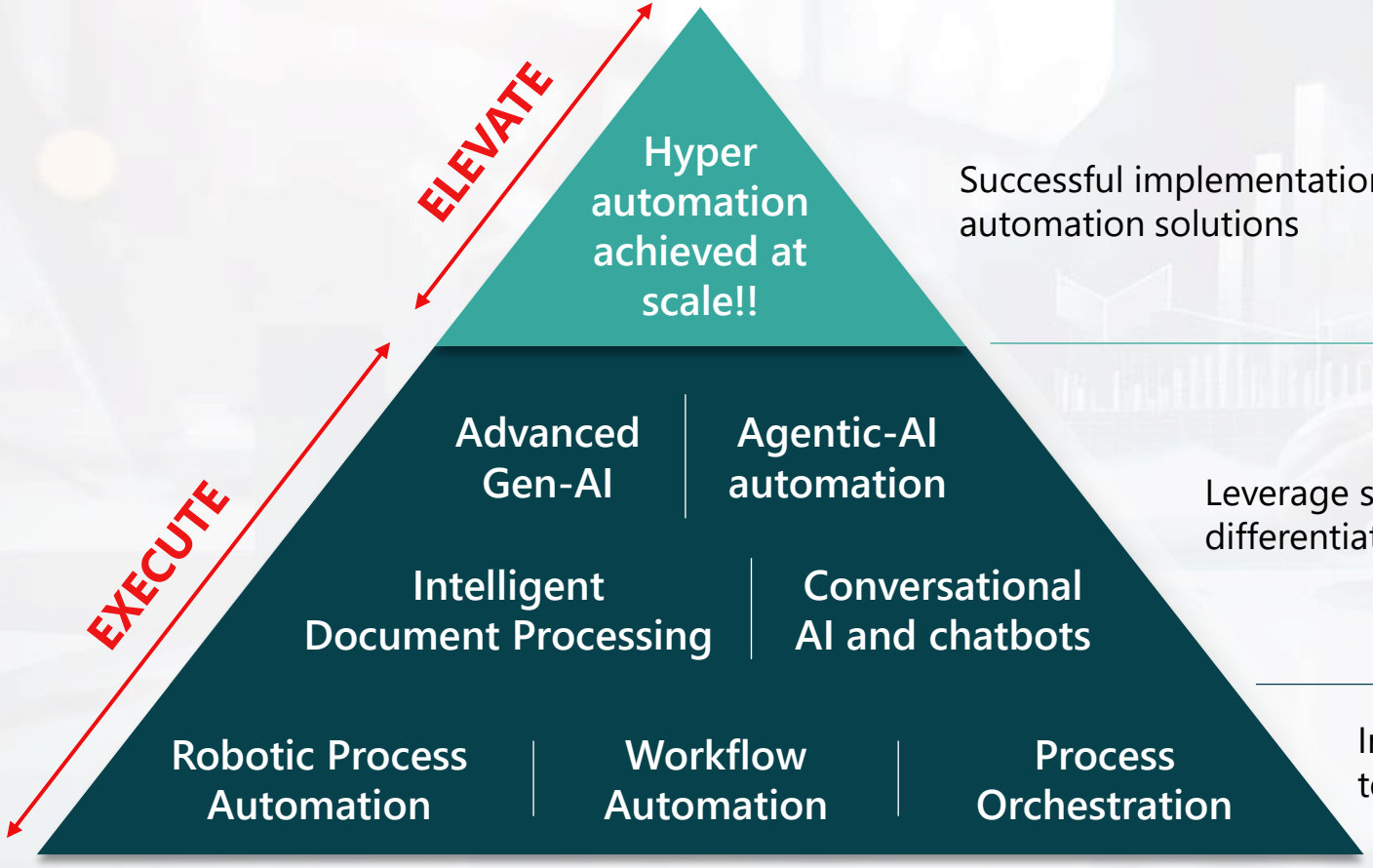
Our Transformation Philosophy - Transform Phase



Successful implementation of intelligent and integrated hyper-automation solutions

Leverage specialized platforms and AI/Gen AI solutions to drive differentiated business outcomes

Implement and manage integral rule-based automation technologies to realize process and cost efficiencies

600+ Digital workers successfully deployed | Paperless operations | Workflows [w/f] | 3000+ Global users [w/f] | ~ 1Mn annual transactions [w/f] | 24 / 7 availability

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Our suite of automation offerings

Intelligent Digital worker

AI-enabled Chatbots

Gen-AI Powered Hyper Automation

Agentic-AI

Capabilities

Advanced Automation integrated with AI/ML

Intelligent Chat Agent with human like conversations

Integrating algorithms for enterprise level automation with decision-making capability

- Task Agents & Decision Making Agents
- Multi Agents System

Offerings

Consulting / Advisory services

Projects / resource augmentation

24/7 Remote Production Support for Automations & Digital workers

Product

Big [Bot] – BOT management and support system

Command Center for Automation

Auto health check for BOTs

3000+
Global Users (workflows)

~1Mn
Annual Transactions (workflows)

600+
Automations Successfully Deployed

24/7
Availability

Paperless
Operations

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MINDSPRINT